LOGINEXT

Prioritizing Satisfaction for Delivery Associates to Ensure Smoother Deliveries with LogiNext

The most mature delivery markets worldwide-including Australia, Canada, the United Kingdom, and the United States have exponentially grown since 2020 to the point where **these markets are now four to seven times larger than they were in 2018.**

- McKinsey & Company

What does this mean for your business?

Increasing Demand > More Number of Orders > More Number of Deliveries > More Revenue

Satisfactory customer experience can't be achieved only with quality products

Delivery Associates are the real heroes who make things happen

Online retail penetration is projected to grow at an extraordinary rate, outpacing offline retail by **2.5 times in the next decade.**

- Deloitte

This won't be possible without happier delivery associates considering the increasing demand in today's era.

Major Problems that Make Delivery Associates Unhappy, Bothered and Unsatisfied

- Extended Working Hours
- Unclear Delivery Instructions
- Unclear Route Instructions
- Multiple Deliveries with Minimum Direction
- Work Pressure
- No Break Times

When Does This Scenario Occur?

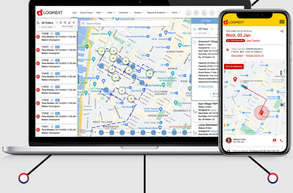
- Shortage of delivery associates
- Surge in Orders
- Unclear Planning for Deliveries
- Inadequate Training to Delivery Associates

LogiNext helps you create a better work environment for delivery associates where they feel valued

Smoother Daily Plannings
with Route Optimization for every delivery considering load time, service time and waiting time

Streamlined Operations
for multiple pick ups and deliveries so that the delivery associates aren't confused

Tracking Links
for drivers to avoid unnecessary communication with dispatches and customers



Convenient Payouts
functionality so that delivery associates can have knowledge of tips and bonuses

Driver Leaderboard
to keep track of performance and help delivery associates stay motivated

Break Time
and Hours of Service settings to let the hardworking drivers get their personal time

You can use **Analytics and Data** to identify drivers who are struggling to offer training and guidance for better performance.

Happier Drivers =

- Smoother Delivers
- Happier Dispatchers
- Better Customer Experience
- More Revenue

Wish to take a step towards creating an empathetic and fun work environment for your delivery associates?

Talk to us!

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