



Avoid Reattempted Deliveries With **Order Time Window** for Seamless Customer Experience

Understanding the Importance of Delivery Time Window

A delivery window represents a designated time frame either provided by the seller or chosen by the customer for the delivery of a product on placement of an order.

Today
Apr 7
Limited availability

Tomorrow
Apr 8
Not available

No 1-hour delivery windows are available
Please try another day for availability or come back later.

2-hour delivery windows

3:00 PM - 5:00 PM

FREE

5:00 PM - 7:00 PM

Not available

7:00 PM - 9:00 PM

Not available

9:00 PM - 11:00 PM

Not available

Note: It's important to set a delivery time window with a convenient time frame to fulfill business requirements and reduce operational costs. An ideal delivery time window can range for 2/4-hour time slots.

What do customers look into when subscribing to a product or service?



51%

Convenience

47%

Cost-effectiveness

42%

Lifestyle

41%

Personalisation



25%

of Amazon Prime customers value its two-hour delivery option.

75%

of consumers desire same-day shipping. This makes having a delivery time window more crucial.

Types of delivery windows

Large Delivery Window

Choose your preferred arrival window

SEP

30

Mon

1

Tue

2

Wed

3

Thu

4

Fri

5

Sat

6

Sun

Small Delivery Window

Choose your delivery time

6AM - 9AM

9AM - 12PM

12PM - 3PM

Scheduled for Monday, Sep 30, 9AM - 12PM

How can LogiNext help in reducing reattempted deliveries?

- ✓ Route Planning
- ✓ Route Optimization
- ✓ Multi-Stop Deliveries
- ✓ Order Scheduling (Order Time Windows)
- ✓ Estimate Time of Arrival (ETA)



- ✓ Revised ETA
- ✓ Electronic Proof of Delivery (EPoD)
- ✓ Driver Chat
- ✓ Tracking Link
- ✓ Alerts and Notifications

Top 3 Benefits of Using LogiNext's Order Time Windows

1

Improve First Attempt Delivery Rates

2

Deliver a Splendid Customer Experience

3

Offer Better Driver Productivity

How to Get Started with LogiNext?

LogiNext's delivery management software helps customers choose their preferred delivery slot to ensure availability at the time of delivery. Besides, we assist with route planning and optimization to get deliveries completed on time.

Book a demo with our experts to enhance customer experience with first-attempt delivery.

[Get Started With Us](#)



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