



Did You Know?

90% of customers want an instant answer to the question 'Where is my order?' Still 1 in every 4 customers weren't able to track their orders instantly.

If you're an eCommerce business struggling with the same issue, here is why it may be happening









Delayed **Deliveries**



Unavailable Live Tracking



Lack of alerts and notifications

You have products that customers wish to buy BUT not delivering the expected shopping experience can be harmful.

Here's how you can make it better





Invest in technology that tells customers about their order status





Choose a Logistics Management Software that offers scheduling and route optimization





Prioritize a platform that allows sending alerts and notifications



Ensure that correct ETA and timely delivery is offered





of customers are likely to shop again with you offer timely updates.

Using platforms like LogiNext can help you in several ways including



Keeping customers informed about their order status



Sending timely updates to customers about their order delivery



Streamlined operations for drivers with a delivery application



Focus on maximum customer retention with notifications and updates

Gartner 4.6 \pm

Peer Insights

Sounds Interesting?

Lets Connect!

