



Key Features of Delivery Management Software



REAL-TIME TRACKING:

With real-time tracking, you can track your deliveries in real-time and know their exact location. This feature helps in monitoring delivery operations and ensures that the order/ package is delivered to the right customer at the right time.



ROUTE OPTIMIZATION:

It helps in optimizing delivery routes to ensure that order/ package is delivered on time and efficiently. It helps in reducing fuel costs, time and increasing fleet productivity.



AUTOMATED DISPATCH:

This feature enables automatic dispatch of order/ package (auto order allocation) to delivery drivers based on their proximity to the delivery location, ensuring timely delivery.



PROOF OF DELIVERY:

This helps in getting electronic proof of delivery (ePoD) through electronic signatures (eSign) or photographs, ensuring that orders/ packages are delivered to the right recipient.



DELIVERY ANALYTICS:

Custom reports provide insights into order/ package delivery operations. Some of the focus areas include the average delivery time, delivery success rate, and delivery driver performance.



CUSTOMER NOTIFICATIONS:

This feature enables customers to receive notifications about the status of their order/ package, including when it has been dispatched, when it is out for delivery, and when it has been delivered.



INTEGRATION WITH E-COMMERCE PLATFORMS:

This key feature helps in integrating with e-commerce platforms, enabling sellers to manage their entire order fulfillment process, from receiving orders to dispatching them for delivery.

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