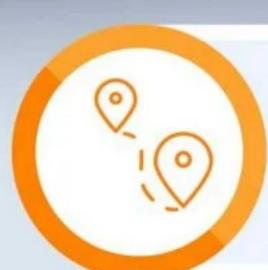


# Key Features of Delivery Management Software



#### **REAL-TIME TRACKING:**

With real-time tracking, you can track your deliveries in real-time and know their exact location. This feature helps in monitoring delivery operations and ensures that the order/ package is delivered to the right customer at the right time.



#### **ROUTE OPTIMIZATION:**

It helps in optimizing delivery routes to ensure that order/ package is delivered on time and efficiently. It helps in reducing fuel costs, time and increasing fleet productivity.



#### **AUTOMATED DISPATCH:**

This feature enables automatic dispatch of order/ package (auto order allocation) to delivery drivers based on their proximity to the delivery location, ensuring timely delivery.



## PROOF OF DELIVERY:

This helps in getting electronic proof of delivery (ePoD) through electronic signatures (eSign) or photographs, ensuring that orders/packages are delivered to the right recipient.



## **DELIVERY ANALYTICS:**

Custom reports provide insights into order/ package delivery operations. Some of the focus areas include the average delivery time, delivery success rate, and delivery driver performance.



## **CUSTOMER NOTIFICATIONS:**

This feature enables customers to receive notifications about the status of their order/ package, including when it has been dispatched, when it is out for delivery, and when it has been delivered.



## INTEGRATION WITH E-COMMERCE PLATFORMS:

This key feature helps in integrating with e-commerce platforms, enabling sellers to manage their entire order fulfillment process, from receiving orders to dispatching them for delivery.

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